

Subject: New NEA Time-Stamping Guidelines for Catered Food

Dear Sir/Madam,

We would like to bring to your attention the new guidelines announced by the National Environment Agency (NEA), which will take effect from December 1, 2011, to enhance public health and food safety standards.

In compliance with these new guidelines, Eatz Catering Services Pte Ltd will guarantee the quality and safety of food delivered within the following time frames:

- **Buffet setups:** Up to **3 hours** from the ready time.
- **Mini buffets, bento sets, and packet meals:** Up to **1 hour** from the ready time.

Additionally, to align with these updated safety parameters and minimize the risk of food contamination, **we will no longer provide takeaway boxes for packing leftover food.**

Should you wish to take full responsibility for extending the consumption duration or packing leftover food beyond the prescribed timeframe, we kindly request that you review, sign, and return the attached indemnity form.

We appreciate your understanding and cooperation in adhering to these measures to ensure food safety for everyone. Thank you for choosing Eatz Catering Services Pte Ltd, and we hope to continue providing you with an exceptional dining experience.

Warm regards,

Ms Rahimah

Eatz Catering Services Pte Ltd



eatz Catering Services Pte Ltd

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INDEMNITY FORM

I, the undersigned, _____ NRIC _____ will be the person responsible for this order from Eatz Catering Services Pte Ltd (the "Caterer"), hereby understands the new NEA guidelines and agrees that the responsibility of the condition of the leftover food shall be in my hands and I shall and will not hold the Caterer responsible for any deterioration of the food after the prescribed duration:

Date & Time of Buffet (Ready time): _____

Cut-off Time for consumption of Buffet: _____

I accept all risks involved therein. Accordingly, the Caterer and or any of their respective employees or partners shall not be liable for any loss, damage, injury or illness of whatsoever nature and howsoever caused, suffered by me (to my person or property) as a result, directly or indirectly, of attending the Event.

I hereby accept the food in good condition and I fully undertake the responsibility of the extension/keeping the leftover food.

Delivered By:
Name:
NRIC:

Name: _____ Time Delivered: _____

NRIC: _____ Collection Time: _____